Acceptance of charges for requested services



Details of the customer whom will be accepting charges								
Title	Given name(s) or company/bus	iness name	Surname or ABN/ARBN					
Phone		Mobile						
Email								
Postal ad	ldress							
Suburb		Sta	ate	Postcode				
Site ad	dress							
Lot numb	per Unit/street number	Street name						
Suburb		Postcode	Date service required	Time				
			/ /					

Charges

Service Description	Charge	2019/20 charge (inc GST)	
Basic Connection Charge	N/A	NIL	
Class 1 & 2 PV Service	\$/request	\$95.91	
Class 3 PV Assessment	\$/request	\$1,306.60	
Exchange or replace meter - three phase (B/H)	\$/request	\$726.43	
Exchange or replace meter - single phase (B/H)	\$/request	\$608.16	
Meter program change	\$/request	\$177.77	
Temporary disconnection and reconnection - physical dismantling (B/H)	\$/request	\$811.03	
Temporary disconnection and reconnection - no dismantling (B/H)	\$/request	\$314.68	
Complex disconnection (B/H)	\$/request	\$343.88	
Installation of minor apparatus (inc data loggers) (B/H)	\$/request	\$686.95	
Provision of 3 phase service (upgraded from single phase) (B/H)	\$/request	\$1,540.97	
After hours			
Exchange or replace meter - three phase (A/H)	\$/request	\$893.51	
Exchange or replace meter - single phase (A/H)	\$/request	\$748.04	



Charges (cont)

After hours					
Temporary disconnection and reconnection – physical dismantling (A/H)	\$/request	\$997.57			
Temporary disconnection and reconnection - no dismantling (A/H)	\$/request	\$387.06			
Complex disconnection (A/H)	\$/request	\$422.97			
Installation of minor apparatus (inc data loggers) (A/H)	\$/request	\$844.95			
Provision of 3 phase service (upgraded from single phase) (A/H)	\$/request	\$1,895.39			
Total					

Work is to be undertaken during business hours, Monday to Friday 8am to 4pm, excluding public holidays; unless otherwise stated.

After hours work will be charged at 1.23 times the business rate for PWC crew field work undertaken between 4pm and 8am Monday to Friday. Work done on a weekend will be a quoted service.

Fees and charges are effective from 1 July 2019 to 30 June 2020 and are determined by the Australian Energy Regulator

Acceptance and signature(s)						
	I/We accept and agree to pay all fees applicable to works as required.					
	/We understand that works will not proceed until payment is received.					
	I/We understand that in accordance with the privacy act unpaid debts more than 60 days overdue may be referred to a credit reporting agency and then become available to other credit providers. Unpaid debts could affect your credit rating.					
	I/We understand and accept that if I am requesting a reconnection, disconnection or upgrade outside business hours 8am to 4pm including weekends and public holidays, an after-hours fee may apply.					
	I/We understand Power and Water Corporation may store personal information in paper and electronic formats. Power and Water takes steps to ensure the security of all information provided by maintaining in a secure environment accessed only by authorised personnel. However, any data sent over the internet or stored on internet servers cannot be guaranteed to be fully secure. These activities are undertaken at your risk.					
Full name						
Signature		Date				
		/ /				

Send to us

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