

ACS Service Descriptions

Meter Service

Meter service	Basis of charging	Service Descriptions
Special meter test	\$/request	Specialised equipment to test meter At customer's or retailer's request
Exchange or replace meter – three phase	\$/request	CT or whole current At customer's or retailers request
Exchange or replace meter - single phase	\$/request	Bottom Connect or Plug ins At customer's or retailers request
Relocation of meter	\$/request	At customer's or retailer's request
Remove meter	\$/request	Removal of meter from meter panel At customer's or retailer's request
General meter inspection	\$/request	Non invasive visual only inspection At customer's or retailer's request
Special meter read - no appointment	\$/request	Meter read at a customer's request Outside of the scheduled quarterly read cycle Meter is read within 2 days - no specific time At customer's or retailer's request
Special meter read - appointment	\$/request	Meter read at a customer's request Outside of the scheduled quarterly read cycle Meter is read at an agreed day and time At customer's or retailer's request
Meter program change	\$/request	Changes to tariff that requires meter reprogramming Includes prepaid tariff and time of use At customer's or retailer's request
Prepayment vending charge	\$/request	Fee payable per prepayment meter credit update (per transaction)
Prepayment meter support charge	\$/request	At retailer's request

