

Drinking Water Quality

Policy statement

CONTROLLED DOCUMENT

Power and Water Corporation (Power and Water) is committed to providing safe drinking water to consumers in line with the health and aesthetic values set out in the Australian Drinking Water Guidelines and is working towards achieving full compliance.



To give effect to the commitment, Power and Water operates a drinking water quality management system (DWQMS) consistent with the Australian Drinking Water Guidelines to manage risks to drinking water quality.

Power and Water is committed to working with its customers and other relevant agencies to:

- Manage drinking water quality from source to the customer's meter.
- Use a risk-based approach to identify and manage hazards, implementing appropriate barriers to protect drinking water quality.
- Promote confidence in water supply and management systems through regular monitoring of drinking water quality and reporting mechanisms to provide relevant and timely information.
- Contribute to the setting of relevant industry regulations and guidelines by maintaining a good working relationship with the Department of Health and understanding the needs and expectations of our customers
- Promote awareness of drinking water quality management amongst employees and contractors through implementation of appropriate training programs, with systems to monitor and test understanding of key concepts and requirements.
- Develop appropriate contingency planning and incident response capability to protect public health.
- Participate in research and development activities to continually improve our drinking water quality management practises.
- Strongly advocate for source protection and the primacy of drinking water quality over other land uses.



We put

PEOPLE FIRST



We value our customers
and give them

OUR BEST



We have pride in
ourselves and

OUR WORK



We work better
by working

TOGETHER

THIS POLICY STATEMENT IS UNCONTROLLED WHEN PRINTED