

Customer Transfer Request form

This form is to be used by retailers requiring transfer of a customer by Power and Water Corporation's network provider. Retailers are required to obtain verifiable consent from the customer in relation to the transfer. Retailers are required to provide the information contained in this form and email the request form to frc@powerwater.com.au.

Submitting retailer name:

(Name of retailer submitting customer transfer request form.)

Customer information

If the network provider **has** allocated a Unique Meter Identifier (UMI) for the exit point:

UMI: _____

OR

If the network provider **has not** allocated a UMI for the exit point:

Customer name: _____

Lot number: _____

Unit number: _____

Street number: _____

Street: _____

Suburb: _____

Post code: _____

OR

Meter Serial Number: _____

Transfer details

Reason for transfer:

(Please tick one.)

- Standard transfer
- Reversal of erroneous transfer
- Retailer of Last Resort (RoLR) transfer

Receiving retailer:

(Name of the Retailer to whom the customer is to be transferred.)

Nominated transfer date: _____
(Transfer date is to occur at midnight on the last day of the month.)

Service Order Request Number (where applicable): _____
(Relating to the request for a new meter, where required to enable the transfer.)

Estimated annual electricity consumption data of customer: _____

Verifiable consent has been obtained from the customer: YES / NO

More information

If you need assistance with using this form or for more information, please contact the Wholesale Market Services team:

Email: frc@powerwater.com.au