

# IES pay as you use metering application

Customer ID

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Written authorisation required from owner if renting. Your application will not be processed until approval is received.

## Address for conversion

Lot number	Unit/house number	Street number	Street name
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Suburb/community			Postcode
<input type="text"/>			<input type="text"/>

## Customer details

### Applicant one

Given name(s)		
<input type="text"/>		
Surname		
<input type="text"/>		
Date of birth	Phone	Mobile
<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>	<input type="text"/>
Email		
<input type="text"/>		
Identification type	Identification number	
<input type="text"/>	<input type="text"/>	
Name of landlord/owner/lessor	Contact number of landlord/owner/lessor	
<input type="text"/>	<input type="text"/>	

### Applicant two

Given name(s)		Surname	
<input type="text"/>		<input type="text"/>	
Date of birth	Phone	Mobile	
<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>	<input type="text"/>	
Email			
<input type="text"/>			
Identification type	Identification number		
<input type="text"/>	<input type="text"/>		

## Postal address

C/O Post Office, CMB/PMB or PO Box number	Suburb/community	State	Postcode
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

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## Acceptance and signature

- I/We agree to provide written authorisation from our landlord/owner, for the meter to be converted to a pay-as-you-use meter (if applicable).
- I/We understand that fees and charges apply for exchange from standard credit meter to a pay-as-you-use meter for domestic residential properties.
- I/We understand that pay-as-you-use metering is only available to domestic single phase properties and not available to properties that require a continuous supply of power such as life support customers.
- I/We understand and accept Power and Water Corporation may store personal information in paper and electronic formats. Power and Water takes steps to ensure the security of all information provided by maintaining a secure environment accessed only by authorised personnel. However, any data sent over the internet or stored on internet servers cannot be guaranteed to be fully secure. These activities are undertaken at your risk.

### Applicant one

Full name

Signature

Date

### Applicant two

Full name

Signature

Date

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## Send to us

**Fax** (08) 8980 0748

**Email** [ies@powerwater.com.au](mailto:ies@powerwater.com.au)

# IES pay as you use metering information

If you're a customer on single phase power with ready access to your meter box and you'd like to consider paying for your electricity as you use it, then pay-as-you-use option may suit you.

## What is token metering?

Power and Water has two convenient electricity metering systems, the Ampy Pay-As-You-Use and EDMI Smart Metering. With these systems, there are no surprise bills; in fact there are no power bills at all. Instead you have the very simple option of buying as much or as little of electricity as you like.

## What are the advantages?

The pay-as-you-use meter makes budgeting so much easier. You pay for your electricity as you use it. You know exactly what you're using and what it's costing you, therefore you have the information you need to take control of your power budgeting costs.

## How the ampy meter works

Power is credited to the meter by means of a use-only-once token. The token is a magnetic strip card that comes in denominations of \$10, \$20 and \$50. The card is fed into a slot on the front of the meter and the value of the card is credited to the meter. The meter can hold credits of up to \$990.

## How the e-token smart metering works

The new meters do not use a power card; instead the 3G network is used to send credit straight to the meter, similar to a prepaid mobile phone. Customers purchase their credit from the retailer who will then send the power credit directly to the meter. E-token meters are only available in selected areas.

## Tariff

Pay-as-you-use meters have a slightly higher tariff than the current domestic credit meter per kilowatt hour (kWh). However, with the pay-as-you-use meter there is no daily fixed charge.

If you decided to change back to a domestic single phase credit meter, a fee will apply.

Refer to the current brochure, 'How much does it cost for power, water and sewerage in remote communities?' for all current charges.

## Application for PPM metering

### What information does the meter provide?

The information provided on the Ampy meter is:

- The credit remaining on the meter
- The rate per unit that power is charged
- The availability of an emergency \$8 credit
- The total credit inserted
- An error message if the credit is not transferred from the card

The information provided on the EDMI Smart meter is:

- The credit remaining on the meter
- The availability of an emergency \$8 credit
- The meter ID number
- The total credit inserted

### Who can use a pay-as-you-use meter?

Meters are currently available for customers with a single phase electricity service.

You must have ready access to the meter box to insert the token into the meter.

Written permission is required from your landlord if you are renting.

For more information or assistance, please call:

(08) 8951 7390