



Staying safe and ready around  
**Mother Nature**  
 should be second nature.

Mother nature can be frighteningly predictable in the Territory this time of year. That's why you should **Plan, Prepare, Protect** and **Connect** this season.



## Protect

Living in the Territory is all about being ready for the worst that Mother Nature can throw at you.

That means **protecting** yourself and your loved ones during a damaging weather event.



**Always assume downed powerlines are live and dangerous** even if they're not sparking. Stay well away, warn others and call 000 or our emergency fault number 1800 245 090.



**Trees, high winds and flying debris can bring down overhead powerlines.** Take care when cleaning up and if you find something you think may be a powerline, don't take any chances. Stay clear and call 1800 245 090.



**Stay clear from any damaged Power and Water infrastructure.** It may be live. Any further damage may impact safety and our ability to restore power and water in your area.



**Floodwaters have hidden dangers.** Never swim in floodwaters and stay away from dangerous surging storm water drains.



**Solar panels could still be live when power is out, stay safe.** Call a professional to check them out.



**If you get tingles or shocks from a tap or appliance, stay safe.** Call 1800 245 090 anytime, day or night.



**If you experience an outage, keep refrigerators and freezers closed** as food will stay fresh for several hours without power if seals are in good order.

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## Protect

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**Once power is restored, make sure you wait for a few minutes before turning on all your appliances.**

This will help to avoid overloading the electricity network, which may cause damage to your appliances.



If your **home or service wire connection has been damaged**, you may need to obtain a Certificate of Compliance from an licenced electrician before your home can be reconnected.



**If there are concerns over the quality of water, after a flood, severe storm or cyclone the Department of Health will issue a “boil water” notice.** Listen out for this on local radio or on Power and Water’s Facebook and Twitter page.



**Power points and water do not mix.** If you’re concerned water has got into any of your power points, do not use them and immediately call a licenced electrician.



**Sewer access covers, if damaged, can be a hazard** to people and vehicles so please stay clear and report them. Sewers contain toxic gases and should only be accessed by trained staff.

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