

# Providing electricity, water and sewerage services, then and now

## Pre 1 July 2014

One government-owned corporation, Power and Water Corporation, delivered all the utility services.



- **Power Networks** – poles, wires and substations, meter reading, faults and outages
- **Water Services** – supply of water and sewerage services
- **Remote Operations** – electricity, water and sewerage services for remote communities including Indigenous Essential Services Pty Ltd (IES)
- **System Control** – transmission of electricity from power stations through the network to customers
- **Retail** – billing for all utility services, connections, disconnections and customer service for residential and commercial customers
- **Electricity generation** – power stations

## Post 1 July 2014

Three government-owned corporations deliver the utility services that were delivered exclusively by Power and Water Corporation before 1 July.



- **Power Networks** – poles, wires and substations, meter reading, faults and outages
- **Water Services** – supply of water and sewerage services
- **Remote Operations** – electricity, water and sewerage services for remote communities including Indigenous Essential Services Pty Ltd (IES)
- **System Control** – transmission of electricity from power stations through the network to customers
- **Retail** - Shop front and call centre operations; billing for water, sewerage services and IES Pty Ltd



- **Retail** – electricity billing, connections, disconnections and customer service for residential and commercial electricity customers



- **Electricity generation** – power stations
- **Electricity supply** – to Jacana Energy and any future retailer

