

GO PAPERLESS

*Simplify your life with
our e-billing options.*

Thanks to new partnerships with Australia Post's MyPost Digital Mailbox and BPAY View, you can now receive and pay your Power and Water invoices online using your mobile, tablet or computer.

For more information go to
powerwater.com.au/paperless

 **MyPOST**
MyPost Digital Mailbox

 **BPAY VIEW**



Customer service centres

Darwin	Shop 28, Ground Floor, Mitchell Centre 55 Mitchell Street, Darwin GPO Box 3596, Darwin NT 0801
Palmerston	Shop 21, Palmerston Shopping Centre 10 Temple Terrace, Palmerston GPO Box 3596, Darwin NT 0801
Katherine	Ground Floor, Government Centre 5 First Street, Katherine GPO Box 3596, Darwin NT 0801
Alice Springs	Shop 8, Alice Plaza 36 Todd Mall, Alice Springs PO Box 1521, Alice Springs NT 0871

 PowerWater

How to read your invoice

EFFECTIVE FROM
20 OCTOBER 2015



powerwater.com.au

POWER AND WATER CORPORATION

1 Customer's contact details

2 Power and Water contact details and headings

3 Invoice issue date

4 Customer ID

Identification number that identifies you as a Power and Water customer at a specific address.

5 Invoice number

Used to identify this specific invoice.

6 Your last invoice

Dollar value of your last invoice.

7 Payments/adjustments

Payments/adjustments received after last invoice was issued and before this invoice was issued.

8 Balance brought forward

From previous invoice.

9 New charges

Incurred since last invoice.

10 Total due

As of this invoice.

11 The due date for payment

12 Usage graph

Shows how your average usage compares to your last invoice, national/regional average and previous year's average. This is based on average daily usage for your billing period.

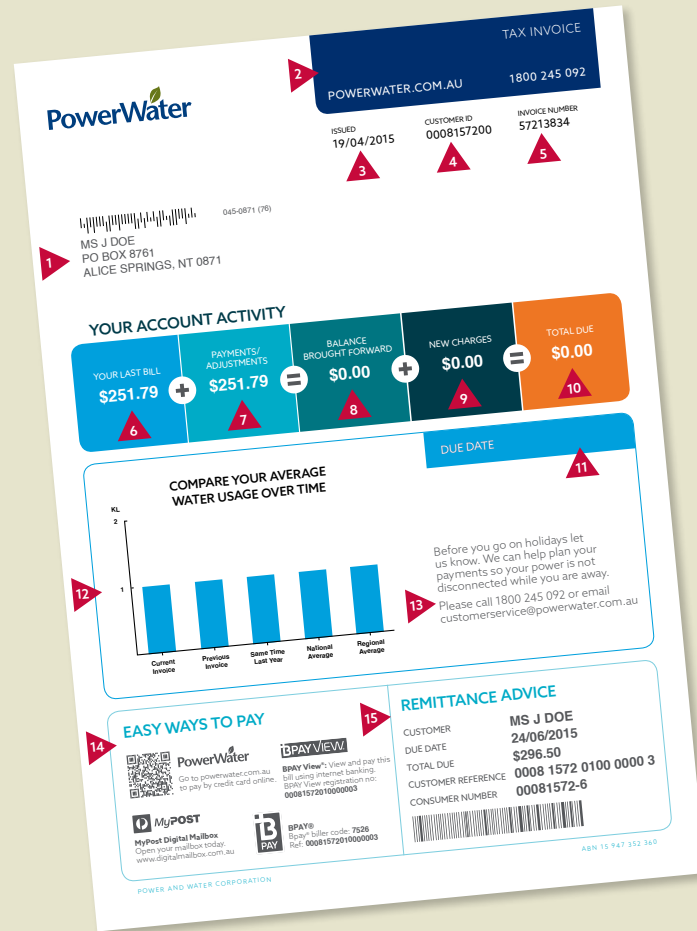
13 The Power and Water global message

Keeping you up-to-date with any important changes, developments, products or services that may affect you.

14 Easy ways to pay

Information about the different payment options.

15 Remittance advice



16 Your account details

This includes your name, address and Customer Number.

17 New charges

This includes a breakdown of charges in relation to water, electricity or sewerage.

18 Additional charges

Charges relating to any adjustments, payments, concessions (in the form of credit amounts) or general charges (such as new connection charges). The charges listed here are not linked to any consumption listed above or on page 1.

19 Additional information

This area includes helpful information such as who to contact, what happens during a disconnection, what to do if you are going away for an extended period, meter readings and how to find out if you are eligible for concessions.

20 BPAY details

These are the same details as listed in the 'payment options' on page 1 and includes your personal 17 digit BPAY reference number. Please note this is not the same as the "BPAY View" reference number.

