

# Unplug during storms

**Unplugging at the power point is the only way to ensure electrical appliances won't be damaged during an electrical storm.**

The Territory gets more than 30,000 lightning strikes a year. One bolt of lightning burns hotter than the surface of the sun. Imagine what a surge could do to your TV, computer or surround sound system.

If you must leave an electrical appliance on, talk to your local electrical or hardware store about appliance protection equipment such as an uninterruptible power supply (UPS) or surge protectors.

If you're away during the cyclone season it's a good idea to empty, clean and unplug refrigerators and freezers. Leave their doors open. This will avoid spoilage problems if the power fails. Switch off and unplug all non-essential electrical equipment to avoid damage from power surges.

If you're experiencing dull or flickering lights, 'brown out', low voltage or partial supply – turn off and unplug sensitive electrical appliances at the power point. Do not touch your switchboard or anything metal in your home and call Power and Water's emergency number on **1800 245 090** immediately.

Please keep Power and Water's emergency line for emergency situations only. That way you won't be preventing crews from responding to a real emergency. Call 1800 245 092 for all other power, water and sewerage non-emergency situations.

## More information

- Get Set for the Wet brochure – [powerwater.com.au/?a=9838](http://powerwater.com.au/?a=9838)
- Cyclone, storms and floods centre – [powerwater.com.au/getset4wet](http://powerwater.com.au/getset4wet)
- Follow [PowerWaterCorp](#) on Twitter for customer updates on interruptions to power, water and sewerage services – [powerwater.com.au/twitter](http://powerwater.com.au/twitter)
- Unplanned outages – [powerwater.com.au/unplannedoutages](http://powerwater.com.au/unplannedoutages)
- Planned works – [powerwater.com.au/plannedworks](http://powerwater.com.au/plannedworks)
- Weather warnings – Bureau of Meteorology - [www.bom.gov.au/nt/warnings](http://www.bom.gov.au/nt/warnings)